

Outsourcing

Many company's offer outsourcing – What can Samrays offer extra?

- The profit sharing model with clients is a revolutionary model for the client to be 100% satisfied, so that they exactly know what they have paid for and the actual, which is the first of its kind across the globe.
- Clear understanding of outsourcing needs
- Timely delivery
- Quality output
- 100% clients satisfaction
- Proper methodology
- Dedicated teams
- Efficient problem solving
- Excellent technical skills
- Long-term relationship with clients

IT outsourcing

Samrays operates as a "CENTRAL HUB" for all the IT outsourcing areas with a profit sharing equation with its clients. This concept is first of its kind and promises clients exceptional value for money. The company is also working towards setting up client outsourcing units in India which will then be sold to the clients themselves after 3-5 years of operation. This is to help clients to reduce their risks on entering the offshore market.

R&D outsourcing

Samrays is focused to take up any R&D outsourcing, which is very unique in the industry. There are only very few companies who offers these services. The minimum proposed commitment from the client to develop the R&D centre must be three years for us to work with. We are ready to take up R&D activities in any IT related areas.

Testing outsourcing

Samrays is willing to offer the most cost effective testing outsourcing solution across the globe. We can assure clients that the quality of testing we offer will be an exceptional value for their money. We are a quality focused company, and for the level of testing expertise we have in various industries, it is more than adequate to get the best testing quality for any project or product.

Business process outsourcing

Samrays are focused to take up any 24X7 outsourcing, whether it is help desk or 24X7 customer support centre or set-up a global telemarketing hub. There are only very few companies who offers these services with perfection. Samrays are business focussed towards the client needs and delivers with perfection.

Products

- IAI - Interface Applications integration
- CRMI - CRM integration
- ERPI - ERP integration

Samrays has developed products for software interfaces. The main areas are Medical, Automotive, real-time, embedded, Mobile and telecom, CRM integration software, ERP integration software. This can be a simple software interface, Hardware to software interface like a medical device to PC for monitoring on 24 hours basis or complex interface controller software or integration from various OS for CRM or ERP.

This is a vast area and expertise is very difficult to find. We can build a team of technical specialists for you depending upon your area of interest.

Graphics

Samrays animation labs and their animation outsourcers have the capability to create any type of general animation with multilingual capabilities and cine animations.

This contains many sophisticated equipments and latest software. They have technical capabilities for developing large scale animations. Their consultants have already worked on Hollywood and Bollywood movies.



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SAMRAYS

We deliver IT solutions - Quality assured

- ▶ IT Consulting
- ▶ Testing & Quality Assurance
- ▶ Technology Solutions
- ▶ IT Outsourcing
- ▶ IT Security & Services

Technology Solutions

We offer solutions in domain areas such as banking & finance applications, any kind of internet and intranet web applications, insurance, medical and health care areas, Mobile and telecom, clinical & pharmaceutical areas, games testing, oil and gas industry, retail markets, real time and embedded systems, stock market, smart card applications, airline and transport industry.

The main areas of the IT solutions include hardware, entire software development, software testing and production support services. This would be properly handled by the respective divisions at Samrays.

We have specialized teams in building requirements, system architecture and the end-to-end application itself. We have programme managers, project managers, project leads, technical architects, business analysts, software developers, data analysts, quality managers, test managers, test leads, test analysts, network specialist, system engineers with various domain and technical expertise who will help to build the enterprise systems.

Software Development

Samrays has carved a place in the world of IT solutions market. It is a technically advanced organization specializing in the field of software development by using proper methodologies. Samrays is specialized in the software development areas on many domains and major technologies. As an IT Company we provide quality software solutions to the clients to help them deliver reliable and quality software on time. Samrays is ready to build quality software for you. We also can participate with your on-going software development in any of the phases for building the software efficiently and effectively with our technical expertise. We will also deploy technical experts and teams for your software development activities to help build it.

Quality Assurance

Samrays quality assurance experts are adequately knowledgeable in SEI-CMM, ISO, Six-Sigma and major quality standards. Samrays in-house team of quality assurance professionals also have come up with a unique company's certification process for quality assurance procedures adapted by any company. This is one of the evolutions for the global quality assurance matrix of any organisation. This process is called as 4Q's with 4th Q as the highest level. The patent is pending for the certification process. Samrays is also ready to deploy any quality assurance experts for your organisation.

Software testing

Our specialised team will test the product or project in all the testing areas like:

- Integration Testing
- Functional Testing
- Compatibility Testing
- Usability Testing
- Performance Testing
- User Acceptance Testing
- Non Functional Testing
- Accessibility Testing
- Security Testing

We can also work at a cost-effective mode for testing of any products at our offshore testing facility. The client can utilise our testing services for their testing activities using our international offshore software testing facility.

Domain areas we cover in testing are banking & finance applications, any kind of internet and intranet web applications, insurance, medical and health care areas, Mobile and telecom, clinical & pharmaceutical areas, games testing, oil and gas industry, retail markets, real time and embedded systems, stock market, smart card applications, airline and transport industry.

Integration Testing

In complex system, integration testing is the key area which needs to be thoroughly tested. Using the specification documents and associated project records, we create the scenarios, test conditions, cases, scripts and the required test data to perform full coverage on various combinations for integration testing. Integration testing is to ensure that the system is integrated properly before fully end-to-end functionally tested. This is followed by efficient test execution using simulated data in a controlled test environment.

Functional Testing

Samrays can assist you throughout the functionality testing. Whether you require scripted testing or exploratory testing we have the expertise and experience to help. Samrays can allocate dedicated resource for the duration of your project, altering the level of resources as required to maximise efficiency, ensuring you meet your targets as planned whilst containing the overall costs.

Compatibility Testing

We test using the hardware comprises of PCs / Laptops / Peripherals from leading vendors, operating systems such as Microsoft Windows family, Mac and Linux and the Browsers like Microsoft Internet Explorer, Opera, Netscape and Mozilla. Our expertise in building different test environments helps clients to carry out compatibility testing in an efficient way.

Usability Testing

Any software program is designed to achieve an aim, and Usability Testing analyses how effectively this is realised. Samrays can offer a usability testing and analysis service where an expert studies your program for major issues and suggests improvements.

Performance Testing

Using domain knowledge, expertise in performance testing tools and technical skills, Samrays can help clients identify and remove bottlenecks in their applications before release of the software to production and regular use. We have consultants specialised in Mercury, Rational and Compuware testing tools.

Our consultants are specialised in User Acceptance Testing, Accessibility Testing and Non-functional testing areas. Please contact us for more details.

Support services

Security Testing

Using Samrays dedicated security testing team you can have peace of mind that your software application complies with the security constraints that you have set out for it and adhere to your own rigorous standards. Our team of experts will not only test the security features that you specify but also investigate other potential compromises to your software application. We will report upon the security of the software application according to the guidelines your organisation have laid out and also report any areas that we believe could be compromised at some point in the future which may require further investigation.

Security is one of the major concerns of any organisation, especially when creating and accepting new software applications. It is imperative to produce software applications that have the right level of security built into them to ensure users, be they internal or external, may only access the functions and data that they are allowed to. The ultimate result is a more secure software application that helps prevent any unauthorised security breaches and the associated potentially negative consequences. Samrays has the skills to carry out penetration testing for organizations. Our testing consultants can help clients to identify new or existing vulnerabilities in their IT infrastructure and provide prioritized, risk-based recommendations to manage their exposure.

Application support

Samrays support team can support any applications for its client from off-shore or on-site. This involves 24x7 remote monitoring and assistance including on call support. We offer this service at a very competitive pricing structure.

Security monitoring services

The company is planning to setup initially 100 SMS (Security monitoring services) units, with customised in-house software along with tie-ups with various security trapping software in the IT industry. This will ensure that its clients get appropriate messages whenever their systems and servers have any security vulnerability. This is a unique risk and threat detecting service. Samrays is also planning to set-up an R&D division in this area to protect the IT segment.